



Certificate II in Security Operations

Course Duration: ✓ Fast Tracked, 10 Day Course, or
✓ Self Paced, 12 months

Venue: ✓ **OnRoad OffRoad Training Complex**

Investment: * ✓ \$1,395.00

PURPOSE:

This is your first step to gaining employment in the security industry. Certificate II in Security Operations is the entry-level requirement for licensing of Security and Crowd Control Guards.

This course is designed to meet the training requirements for licensing as Security and Crowd Control Guards in Tasmania. In addition to a Certificate II in Security Operations applicants will require a current National Police Check, and a First Aid Workplace Level 2 certificate: please contact the office for information regarding this separate course.

WHAT SKILLS WILL I GAIN?

You will gain the skills to help you work in the security industry including: Occupational Health and Safety, Communication Skills, Conflict Resolution Skills, Team Work, Interpretation of Legal and Procedural Requirements, and How to Respond to a Security Risk Situation.

WHAT QUALIFICATION WILL I RECEIVE?

On successful completion of the course you will be awarded the Certificate II in Security Operations (CPP20207). As part of the Australian Qualifications Framework this program is nationally recognised.

* Please refer to our Transfer/Cancellation Policy on the reverse side of this page.

Units: You will complete as part of the course the following 20 units:

- CPPSEC1001A Identify and report security risk situations
- CPPSEC1003A Apply security procedures for the responsible service of alcohol
- CPPSEC1005A Apply critical infrastructure protection procedures
- CPPSEC2001A Communicate effectively in the security industry
- CPPSEC2002A Follow workplace safety procedure in the security industry
- CPPSEC2003A Work effectively in the security industry
- CPPSEC2004A Respond to security risk situation
- CPPSEC2005A Work as part of a security team
- CPPSEC2006A Provide security services to clients
- CPPSEC2007A Screen people
- CPPSEC2009A Give evidence in court
- CPPSEC2010A Protect safety of persons
- CPPSEC2011A Control access to and exit from premises
- CPPSEC2012A Monitor and control individual and crowd behaviour
- CPPSEC2014A Operate basic security equipment
- CPPSEC2015A Patrol premises
- CPPSEC2017A Protect self and others using basic defensive techniques
- CPPSEC3002A Manage conflict through negotiation
- CPPSEC3013A Control person using empty hand techniques
- TLIE707B Use communication systems

Assessment-only Programs.

- If you have previous security operations experience or
- Have undertaken security operations training but did not get a statement of attainment or certificate

We have a program especially designed to recognise your prior learning (RPL) and move you straight into the assessment phase of the course. Assessment only for security operations qualifications (excluding First Aid Workplace Level 2) is also available, the investment is determined on a case by case basis – please contact the office to make an appointment.

Refunds: What if you Cancel/Transfer, What if we Cancel/Transfer?

Our Cancellation/Transfer

We reserve the right to defer a course. In this case, all fees will be refunded or a participant may select to transfer to a course at a later date.

Your Cancellation/Transfer

Enrolments cancelled/transferred more than seven days prior to the course may have any monies paid refunded in full or be transferred to an alternative course. A 50% cancellation fee may apply for notice given less than seven days unless medical or other reasonable evidence is provided.

Enrolments made within seven days of the course date will incur a 50% transfer/cancellation fee, or loss of deposit, if subsequent cancellation or transfer.

Any monies paid in advance will be held and not allocated until completion of the course or as per the above.

**For further information and course dates, please contact
1300 732 377 (8:30 – 5:00 Monday to Friday)**